



Motability Contract Hire Scheme FAQ's

Who is eligible?

To be eligible for the Motability Scheme you must be receiving the Higher Rate Mobility Component of Disability Living Allowance (HRMC of DLA) or War Pensioners' Mobility Supplement (WPMS).

What are the benefits of the Contract Hire scheme?

The Motability Contract Hire Scheme offers you:

- Servicing and maintenance
- Full RAC breakdown assistance
- Tyre and windscreen replacement
- 60,000 mileage allowance over 3 years
- You don't have to drive - you can nominate up to two other drivers and pay a little extra for a third

How much of my mobility allowance is used?

The amount of allowance you spend on the Motability Contract Scheme depends on which vehicle you choose. More expensive vehicles mean most or all of your weekly Higher Rate Mobility Component of your Disability Living Allowance will be spent over the contract hire period. You may also be required to make a non refundable advance payment to your local accredited Hyundai Motability dealer to cover the cost of the car. For more information, please consult your local accredited Hyundai Motability dealer.

What does "Constant Lease or Fixed Weekly Payments" mean?

Many of the Motability contract hire leases require your total weekly allowance including any increases in that allowance over the period of the lease.

Constant leases, often also called "Fixed Weekly Payments" only use a fixed proportion of your weekly allowance, meaning that any surplus including any rises in the allowance are kept by you.

How do I apply for the scheme?

Once you have chosen your preferred vehicle, the Motability specialist at one of our accredited Hyundai Motability dealers can complete the process with you. The application will be processed online by your dealer with you present.

You will need to take the following into your local dealer:

- Your driving license
- Your award entitlement notice
- Driving licences of other named drivers (they will need to sign the application form)
- Details of any accidents or driving convictions involving you or your named drivers
- Vehicle Excise Duty (VED) exemption certificate if applicable
- Please check with your dealer prior to making your visit that they do not require any other additional information.

What if I need adaptations?

If your new car requires specialist adaptations, these may be charged at additional cost. There may also be a cost to remove them at the end of the contract hire agreement. Any adaptations must be carried out by an accredited Motability adaptation and conversion specialist.

Do I have to pay for car insurance?

No, your Motability Contract Hire car is insured by RSA Motability. You will need to read your cover booklet for full details. Alternatively you can visit www.motability.rsagroup.co.uk or call 0500 37 37 37 for more details.* In the event of a claim, you may be required to pay an excess fee.

* Details correct at time of publication.

How much do I pay for tax?

As a recipient of the Higher Rate Mobility Component of the Disability Living Allowance you will automatically receive Vehicle Excise Duty (VED) exemption. When your Motability car is delivered it will already be taxed for the first year. For the following two years of your contract, on the 20th of the month before your tax disc expires you will be sent a new tax disc.

In Northern Ireland or Isle of Man you are responsible for renewing your tax in each year of the contract hire agreement.

This list of frequently Asked Questions is up to date at the time of publication. Hyundai Motor UK Ltd accept no responsibility should any of the information be incorrect or out of date. If you have any further questions, please contact your local accredited Hyundai Motability dealer. You can also visit www.motability.co.uk or call Motability - tel: 0845 456 4566 minicom: 0845 675 0009.